

Complaints	
Service Area	Number per Service
Anti-social behaviour	0
Care Call/Telecare	0
Community Safety	0
Emergency Planning	3
Enforcement	15
Environmental Health	5
Security Services	0
Trading Standards and Licensing	5
<b>Total</b>	<b>28</b>

Commendations	
Service Area	Number per Service
Anti-social behaviour	1
Care Call/Telecare	0
Community Safety	1
Emergency Planning	0
Enforcement	6
Environmental Health	7
Security Services	1
Trading Standards and Licensing	0
<b>Total</b>	<b>16</b>

Compliments	
Service Area	Number per Service
Anti-social behaviour	2
Care Call/Telecare	0
Community Safety	4
Emergency Planning	0
Enforcement	9
Environmental Health	1
Security Services	3
Trading Standards and Licensing	47
<b>Total</b>	<b>66</b>

Comments	
Service Area	Number per Service
Anti-social behaviour	0
Care Call/Telecare	0
Community Safety	0
Emergency Planning	
Enforcement	1
Environmental Health	2
Security Services	0
Trading Standards and Licensing	0
<b>Total</b>	<b>3</b>

Number received from 1 April to 30 September 2012	28
Number received from 1 April to 30 September 2011	27

Number received from 1 April to 30 September 2012	16
Number received from 1 April to 30 September 2011	12

Number received from 1 April to 30 September 2012	66
Number received from 1 April to 30 September 2011	83

Number received from 1 April to 30 September 2012	3
Number received from 1 April to 30 September 2011	15